Jobizz Privacy Policy

Last updated: October 27, 2024

At Jobizz, we are committed to protecting your privacy. This Privacy Policy outlines how we collect, use, and protect your personal information when you use our platform.

Information We Collect:

When you use Jobizz, we may collect the following information:

- **Personal Information:** Name, email address, phone number, address, and other contact details.
- **Payment Information:** Credit or debit card details if you make a payment through our platform.
- **Job Preferences:** Information about the services you are seeking, your location, and your budget.
- **Usage Data:** Information about how you use our platform, such as the pages you visit and the actions you take.
- **Device Information:** Information about the device you use to access our platform, such as your IP address, browser type, and operating system.

How We Use Your Information:

We use your information to:

- **Provide our services:** Match you with suitable professionals, facilitate communication between you and the professionals, and process payments.
- **Improve our platform:** Analyze user behavior and feedback to enhance our platform's features and functionality.
- **Communicate with you:** Send you notifications about your account, bookings, and other relevant information.
- **Send you marketing communications:** If you have consented, we may send you marketing emails or promotions.

Sharing Your Information:

We may share your information with:

- **Professionals:** We will share your information with the professionals you select to provide services.
- **Payment Processors:** We may share your payment information with third-party payment processors to process your payments.
- Other Service Providers: We may share your information with other service providers who help us operate our platform, such as customer support providers or marketing agencies.
- **Law Enforcement:** We may share your information with law enforcement authorities if required by law or to protect our rights or the safety of others.

Data Security:

We implement robust security measures to protect your information from unauthorized access, use, or disclosure. These measures include:

- Encryption: We use encryption to protect your data in transit and at rest.
- Access Controls: We restrict access to your information to authorized personnel only.
- **Regular Monitoring:** We regularly monitor our systems for security vulnerabilities and take prompt action to address any issues.

Your Rights:

You have the right to:

- Access and Correct: Access and correct your personal information.
- **Delete:** Delete your account and your personal information.
- **Object:** Object to the processing of your personal information for marketing purposes.
- **Restrict:** Restrict the processing of your personal information.
- **Data Portability:** Request a copy of your personal information in a structured, commonly used, and machine-readable format.

Cookies and Tracking:

We use cookies and similar tracking technologies to collect information about your use of our platform. You can manage your cookie preferences through your browser settings.

Changes to This Policy:

We may update this Privacy Policy from time to time. If we make significant changes, we will notify you by email or through a prominent notice on our platform.

Contact Us:

If you have any questions about this Privacy Policy or our data practices, please contact us at (need to add email)